

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Anil Kumar Annadata, Wai H. Pak, Rohit Bedi  
Assignee: Siebel Systems, Inc.  
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL  
COMMUNICATION QUEUING  
Application No.: 09/823,590 Filing Date: March 31, 2001  
Examiner: Quynh H. Nguyen Group Art Unit: 2614  
Docket No.: SBL0001US Confirmation No.: 6841

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Austin, Texas  
August 18, 2008

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**PETITION FOR EXTENSION OF TIME**

Dear Sir:

Applicant respectfully petitions for a one-month extension of time within which to respond outstanding Office Action dated April 18, 2008, such extension allowing the undersigned until August 18, 2008 to respond.

The Commissioner is authorized to charge the fee of \$120.00 to Deposit Account No. 502306.

Respectfully submitted,



Eric A. Stephenson  
Attorney for Applicants  
Reg. No. 38,321  
Telephone: (512) 439-5093  
Facsimile: (512) 439-5099